

What to Do If You Receive an Alert from Secure Title Watch

Receiving a property alert from Secure Title Watch means our monitoring system has detected a document—such as a deed, lien, or mortgage—recorded against one of the properties you're monitoring. While these alerts are designed to notify you quickly of potential threats, it's important to know that **not all alerts indicate fraud**. Some may reflect legitimate activity, such as a recent refinance, title transfer, or other routine transaction.

This guide is here to help you take the right steps—calmly and effectively—so you can determine whether the alert is expected or if further action is needed.

Step 1: Don't Panic

Receiving an alert does **not** automatically mean your property has been compromised. Our system flags any document matching your property profile, including routine filings. Stay calm and proceed step-by-step.

Step 2: Review the Document

Log into your **Secure Title Watch dashboard** and open the alert notification. Download and carefully review the flagged document. Look for key details such as names, dates, document types, and legal descriptions.

Step 3: Compare Against Known Activity

Ask yourself:

- Did you recently refinance your mortgage?
- Was there a planned title transfer or ownership change?
- Did someone add or remove a name from the deed?

If the document aligns with any expected activity, no further action may be needed.

Step 4: Confirm with the County Recorder

If you're unsure about the document, contact your **local county recorder's office**. Provide them with the document number and recording date, and ask them to verify its authenticity and who submitted it.

Step 5: Seek Legal Advice (If Needed)

If the document is unfamiliar, suspicious, or appears to have been filed without your knowledge or consent, we strongly recommend consulting a **real estate attorney** or **licensed title professional**. They can help assess whether your title rights are at risk and advise on legal remedies.

Step 6: Contact Us

Still unsure? Our support team is here to help. Reach out to **support@securetitlewatch.com** and we'll walk you through your options, offer context, and point you in the right direction for additional resources if needed.